#### TOURISM COUNCILORS

Eric Strahl, Chair

Craterian Theater

Bruce Hoevet, Vice Chair

Rogue Regency Inn

Lindsey Rice, Past Chair

RV Zipline Adventure

Gina Bianco

Rogue Valley Vintners

Gloria Thomas

Lady Geneva Bed & Breakfast

JoJo Howard

Compass Hotel Margaritaville

Marissa Ruf

Merete Hotel Management

**Rachel Koning** 

Common Block Brewing

Sarah Strickler

Grown Rogue/Downtown Medford

Association Liaison

Vince Domenzain

Stone Ridge Golf Club/Southern Oregon

Sports Commission Liaison

Wendy Baker

Hilton Garden Inn & Homewood Suites

Rogue Valley International-Medford Airport

**Bonny Panchal** 

Red Roof Inn & Suites

Jeff Kapple

Chamber of Medford & Jackson County Liaison

**Kevin Stine** 

Medford City Council Liaison

TRAVEL MEDFORD STAFF

T.J. Holmes

Senior Vice President

Amanda Coscette

Marketing & Communications Coordinator

Angela Wood

Director of Sales & Visitor Services

**Ashley Cates** 

Chief Marketing Officer

**Brad King** 

Director of Sports Development

Celeste Moreno

Graphic Designer & Creative Manager

Maclayne De Mello

Community Partnership Coordinator



### **Travel Medford Tourism Council**

May 31, 2023 | 3:30 p.m. Roque Conference Room Chamber of Medford & Jackson County

#### **AGENDA**

| I. M | leeting Call to | Order & | Introductions - Strahl |
|------|-----------------|---------|------------------------|
|------|-----------------|---------|------------------------|

|  | II. | Guest Presentation - | Bobby Stricker. | 101 | Thinas | To D |
|--|-----|----------------------|-----------------|-----|--------|------|
|--|-----|----------------------|-----------------|-----|--------|------|

| III. | Approval of April 26, 2023 minutes | page 2 |
|------|------------------------------------|--------|
|------|------------------------------------|--------|

| IV. | Financial Report - Holmes | page 5 |
|-----|---------------------------|--------|
| ıv. |                           | paye   |

V. Travel Medford Report - Holmes

| VI. I I 2020-24 I 1000360 DUUUGI – HOHHES HAHUU | VI. | FY 2023-24 Proposed Budget – Holmes | Handou |
|---|-----|-------------------------------------|--------|
|---|-----|-------------------------------------|--------|

VII. Marketing Update - Cates & Coscette

VIII. Sports Update – Wood

| IX.  | Community | Partnership Update – De Mello    | page 11 |
|------|-----------|----------------------------------|---------|
| 1/\. | Community | i altificially opuate – De Mello | page i  |

X. TMTC Roundtable Updates

NEXT MEETING: June 28, 2023 at Compass Hotel by Margaritaville

#### Important Travel Medford standing meeting dates & events:

| SOU Sustainable Tourism | June 1-2   | Talent CC & SOU      |
|-------------------------|------------|----------------------|
| Professional Training   |            |                      |
| Know Your Role Night    | June 3     | Harry & David Field  |
| SO Classic & Feast      | June 9-10  | Centennial Golf Club |
| Rogue Music Festival    | June 16-17 | The Expo             |
| 38th Medford Cruise     | June 16    | Fichtner-Manwaring   |

### \*Travel Medford Mission\*

Increase hotel occupancy and enhance the visitor experience by promoting Medford and the Rogue Valley as a premier travel destination, thereby strengthening the local economy.

### \*Travel Medford Tourism Council Purpose\*

Offer travel & hospitality expertise, support, counsel and direction to Travel Medford.

### **Meeting Minutes**

### For the Meeting on April 26, 2023

<u>Present:</u> Eric Strahl, Bruce Hoevet, Jeff Kapple, Gina Bianco, Gloria Thomas, Vince Domenzain, JoJo Howard, Marissa Ruf, Kevin Stine, Rachel Koning

Absent: Wendy Baker, Lindsey Rice, Sarah Strickler

<u>Staff:</u> T.J. Holmes, Maclayne De Mello, Amanda Coscette, Ashley Cates, Angela Wood, Celeste Moreno

<u>Guests:</u> Mike Doil (Rogue Valley International-Medford Airport), Bonny Panchal (Red Roof Inn & Suites), Doug Bradley (Kensington Investment Group/Best Western), Tyler Wiser (Candlewood Suites)

Minutes: Minutes from the March 22, 2023 meeting were reviewed. A motion to accept was made by Bruce. Gloria seconded. Motion approved by the group.

### **Financial Report (T.J.)**

- The balance sheet and profit & loss statement were reviewed.
- Tourism trends for the month were reviewed, TLT was the third best March on record.
- Line 812.5 is over budget due to an increase in visitor guide requests.
- Intermediaries held the best March on record.
- A motion to accept the financial report as presented was made by Gina. Bruce seconded. Motion approved by the group.
- Discussion occurred to move funds into reserves since the TMTC advised Travel
   Medford to build reserves up to 3 months of annual budget during past meetings.
- Bruce motions to approve moving 3 percent of revenue through April (\$37,000) into reserves. Vince seconded. Motion approved by the group.

### **Travel Medford Update (T.J.)**

- Trends show occupancy is down but supply is significantly up with total available rooms up 14%. Intermediaries bookings are up with a 16% increase in revenue.
- Travel Medford staff attended the Oregon Governor's Conference on Tourism in Portland. The overarching themes were about inclusivity and accessibility and the team plans to bring ideas learned to the forefront of Travel Medford.
- Oregon Shakespeare Festival in Ashland launched an emergency fundraising campaign with \$1.2 million of their \$2.5M goal. Performance arts are still going strong in Medford with The Craterian nearing their 100-year anniversary and restorations underway at The Holly Theater.
- Interviews for the Director of Sports Development are ongoing with over 70 applicants.

- Travel Medford is presenting at Chamber's Forum on May 8th during National Travel and Tourism Week.
- We are refining our scope of work with the Airport Visitor Information Desk. Will send responsibilities to Airport Director, Amber Judd, for approval by county commissioners.
- With our budget meeting in May, T.J. discussed forecasting with hoteliers. We saw a huge uptick in visitors during COVID as open and outdoors spaces were welcomed for safety reasons. As we phase out of the pandemic, general consensus is there might be seeing less of a demand in rural areas. Hotels are using comparison to 2018-2019 occupancy with an updated average daily rate to reflect the past two years and inflation.
- There are two open positions on TMTC. Council was introduced to Mike Doil and Bonny Panchal. Mike is the newly hired Manager of Business and Air Service Development at the airport, who recently relocated to the Rogue Valley. Mike has a background with Delta Airlines and in Tourism Management. Eager to be part of the community. Bonny has spent the last 15 years in the valley and holds a MDA from SOU. Bonny is an Ambassador of The Asian American Hotel Owners Association (AHOA).
- A motion to accept Bonny and Mike as newly appointed council members was made by JoJo. Bruce seconded. Motion approved by the group.

### Marketing Update (Cates & Coscette)

- Ashley presented the Quarter 3 Marketing Report. Website usership and sessions have increased with a huge influx of Washington users up 134 percent.
- Search Engine Marketing (SEM) earned 4M impressions with 44.6K clicks. Social secured 1.5M impressions and 20K link clicks and Organic Social acquired a 58 percent increase.
- Oregon Wine Month giveaway lead generation campaign was launched in April and has garnished over 5,000 leads with submissions from 45 states. A winner will be selected June 1.
- Received and managed earned and organic media from Condé Naste, Money INC,
   Travel Oregon, Sunset, and The Travel. Onboarding the new PR Firm will continue to elevate our press and amplify our region.
- Retargeting campaign with Expedia has garnered \$29 in ROAS with 2,300 room nights booked. The campaign is performing three times above benchmark with a 66 percent increase from our last Expedia campaign in the fall.

### **Sports Update (Wood)**

- Sportground videos are in their final stages and will be debuted at Forum in May.
- Know Your Role training modules are being wrapped for year two Game Plan.
- Taste of the Rogue event at the airport will be held in April with tastings from Cliff Creek Cellars.

- A meeting is scheduled with Bandwango to help better promote our digital wine passport for Oregon Wine Month.
- May 7-14 is National Travel and Tourism Week and we will be offering discounts on brandwear, a giveaway on social media, and free celebration cookies at our downtown visitor center.

### **Community Partnership Update (DeMello)**

- Maclayne reviewed the Event Promotion/Community Partnership Fund Tracker.
- The TMTC Executive Committee approved funding for Rogue Music Fest with \$6,000 for community partnership and \$20,000 in-kind marketing trade.
- Travel Medford was present at the Pear Blossom Festival with a brandwear booth. Spoke with many potential vendors about Heart of the Rogue Festival.
- Heart of the Rogue Festival Committee meetings are underway. Twenty exhibitors have applied with 10 approved and 10 under review. Early bird pricing ends on July 1, 2023.
- We are actively looking for volunteers for HOTR weekend. Gina with RVV and Wine Country Lane are needing ones with OLCC licensing to help pour wine.

# Balance Sheet As of April 2023

8:48 AM 05/04/23 Accrual Basis Travel Medford Balance Sheet As of April 30, 2023

|  | Apr 30, 23             |
|--|------------------------|
| ASSETS   |                        |
| Current Assets Checking/Savings                                |                        |
| 106 - US Bank  | 219,197.11             |
| 107 - US Bank - Money Market                                   | 203,086.93             |
| Total Checking/Savings   | 422,284.04             |
| Accounts Receivable 122 - Accounts Receivable                  | 91,172.68              |
| 122 - Accounts Necelvable                                      |                        |
| Total Accounts Receivable                                      | 91,172.68              |
| Total Current Assets   | 513,456.72             |
| Fixed Assets   |                        |
| 150 - Equipment  | 12,887.26<br>77,359.24 |
| 155 - Leasehold Improvements<br>160 - Accumulated Depreciation | -3,110.31              |
| Total Fixed Assets   | 87,136.19              |
| TOTAL ASSETS   | 600,592.91             |
| LIABILITIES & EQUITY   |                        |
| Liabilities  |                        |
| Current Liabilities  |                        |
| Other Current Liabilities<br>145 - Vacation Payable            | 2,070.20               |
| Total Other Current Liabilities                                | 2,070.20               |
| Total Current Liabilities                                      | 2,070.20               |
| Total Liabilities  | 2,070.20               |
| Equity   |                        |
| 302 - Retained Earnings  | 403,196.96             |
| Net Income   | 195,325.75             |
| Total Equity   | 598,522.71             |
| TOTAL LIABILITIES & EQUITY                                     | 600,592.91             |

## Profit & Loss April 2023

11:38 AM 05/05/23 Accrual Basis

## Travel Medford Profit & Loss Budget Performance July 2022 through April 2023

|    |                                 | YTD       | YTD       | Annual   |
|----|---------------------------------|-----------|-----------|----------|
|    |                                 | Actual    | Budget    | Budget   |
| Or | dinary Income/Expense           |           |           |          |
|    | Income                          |           |           |          |
|    | 430 - Interest Income           | 134       |           |          |
|    | 440 - Occupancy Tax Income      | 1,309,536 | 1,228,455 | 1,541,86 |
|    | 451 - Airport Ad Income         | 5,413     | 4,000     | 4,80     |
|    | 452 - Brand Merchandise         | 7,864     | 17,500    | 21,00    |
|    | 454 - Event Revenue             | 19,172    |           |          |
|    | 456 - Misc Revenue              | 45,000    |           |          |
|    | Total Income                    | 1,387,119 | 1,249,955 | 1,567,66 |
|    | Expense                         |           |           |          |
|    | 540 - Administration            |           |           |          |
|    | 540.1 - Rent and Operations     | 35,538    | 35,538    | 42,64    |
|    | 540.2 - Shared Salaries         | 52,397    | 52,418    | 62,90    |
| П  | 540.3 - Salaries                | 74,375    | 74,375    | 89,2     |
|    | 540.4 - Benefits                | 15,701    | 16,082    | 19,5     |
|    | Total 540 - Administration      | 178,011   | 178,414   | 214,3    |
|    | Office Expense                  |           |           |          |
|    | 602 - Telephone                 | 2,950     | 3,100     | 3,7      |
| П  | 604 - Postage                   | 1,638     | 1,667     | 2,0      |
|    | 606 - Supplies                  | 2,610     | 1,000     | 1,2      |
|    | 608 - Legal & Accounting        | 34,665    | 32,500    | 39,0     |
| П  | Total Office Expense            | 41,863    | 38,267    | 45,9     |
| П  | Promotion Expense               |           |           |          |
|    | 812 - Advertising               |           |           |          |
| П  | 812.1 - Advertising Support     | 24,200    | 35,000    | 42,0     |
| П  | 812.2 - Salaries                | 185,294   | 195,417   | 234,5    |
| П  | 812.3 - Benefits                | 38,433    | 45,044    | 55,3     |
| П  | 812.4 - Giveaways               | 4,858     | 12,500    | 15,0     |
|    | 812.5 - BrochDist/Fullfillment  | 12,519    | 6,433     | 7,7      |
|    | 812.6 - Community Partnerships  | 86,331    | 64,250    | 77,1     |
|    | 812.7 - Sust. Mkt. Traditional  | 61,495    | 57,500    | 69,0     |
| П  | 812.9 - DigitalSocialMedCampaig | 227,885   | 230,000   | 276,0    |
| П  | Total 812 - Advertising         | 641,015   | 646,144   | 776,6    |
| П  | 813 - Sports Tourism            |           |           |          |
| П  | 813.1 - SOSC                    | 4,499     | 4,167     | 5,0      |
| П  | 813.2 - Sports Tourism          | 50,552    | 53,248    | 63,8     |
| П  | Total 813 - Sports Tourism      | 55,052    | 57,414    | 68,8     |
| П  | 814 - Brochures & Printing      | 13,251    | 18,604    | 22,3     |
| Н  | 816 - Art, Design Services      | 25,648    | 40,000    | 48,00    |

# Profit & Loss (Continued) April 2023

11:38 AM 05/05/23 Accrual Basis

## Travel Medford Profit & Loss Budget Performance

July 2022 through April 2023

|                 |                                       | YTD       | YTD       | Annual    |
|-----------------|---------------------------------------|-----------|-----------|-----------|
|                 |                                       | Actual    | Budget    | Budget    |
|                 | 818 - Conv. Sales/Group Tours         |           |           |           |
|                 | 818.1 - Conv. Sales/Group Tours       | 2,786     | 7,917     | 9,500     |
|                 | 818.2 - Salaries                      | 56,875    |           | 68,250    |
|                 | 818.3 - Benefits                      | 13,808    | 14,420    | 17,387    |
|                 | Total 818 - Conv. Sales/Group Tours   | 73,469    | 79,211    | 95,137    |
|                 | 819- Promo Materials/Brand            |           |           |           |
|                 | 819.1 - Promotional Partnership       | 1,298     | 2,500     | 3,000     |
|                 | 819.2 - Brand Merchandise             | 4,596     | 14,167    | 17,000    |
|                 | Total 819- Promo Materials/Brand      | 5,894     | 16,667    | 20,000    |
|                 | 820 - Spec. Proj/Prog/Events          | 7,031     | 46,442    | 55,730    |
|                 | 822 - Research                        | 10,114    | 8,500     | 10,200    |
|                 | 824 - Website                         | 8,843     | 8,333     | 10,000    |
|                 | 826 - Lithia & Driveway Fields        | 5,000     | 8,333     | 10,000    |
|                 | 840 - Visitor Services                |           |           |           |
|                 | 840.1 - Visitor Services              | 35,140    | 51,700    | 62,040    |
|                 | 840.4 - Airport                       |           |           |           |
|                 | 840.41 - Airport Ad Expense           | 2,706     | 1,667     | 2,000     |
|                 | 840.4 - Airport - Other               | 46,126    |           | 58,000    |
|                 | Total 840.4 - Airport                 | 48,833    | 50,000    | 60,000    |
|                 | Total 840 - Visitor Services          | 83,973    | 101,700   | 122,040   |
|                 | Total Promotion Expense               | 929,289   | 1,031,349 | 1,238,957 |
|                 | Sales & Travel                        |           |           |           |
|                 | 650 - Trade/Travel Shows/Confer       |           |           |           |
|                 | 650.1 - Conferences                   | 8,308     | 6,738     | 8,085     |
|                 | 650.3 - Tradeshows                    | 0         | 1,500     | 1,800     |
|                 | 650.5 - Stakeholder Partnershps       | 80        | 833       | 1,000     |
|                 | Total 650 - Trade/Travel Shows/Confer | 8,388     | 9,071     | 10,885    |
|                 | 654 - Dues and Subscriptions          | 9,562     | 14,288    | 17,145    |
| $\sqcup \sqcup$ | 656 - Sales Travel, Meetings          |           |           |           |
|                 | 656.1 - Conferences                   | 13,820    | 16,250    | 19,500    |
|                 | 656.3 - Tradeshows                    | 4,787     | 5,250     | 6,300     |
|                 | 656.7 - Local Sales/Meeting           | 12,073    | 12,158    | 14,590    |
| $\Box$          | Total 656 - Sales Travel, Meetings    | 30,680    | 33,658    | 40,390    |
| $\sqcup \sqcup$ | Total Sales & Travel                  | 48,630    | 57,017    | 68,420    |
|                 | Total Expense                         | 1,197,793 |           | 1,567,664 |
|                 | t Ordinary Income                     | 189,326   | -55,092   | 0         |
| Net In          | come                                  | 189,326   | -55,092   | 0         |

### **Tourism Trends**

### **Tourism Trends**

| MARCH 2023                | Medford  |              | Jackson County |              | Oregon   |              |
|---------------------------|----------|--------------|----------------|--------------|----------|--------------|
| (Hotels + Intermediaries) | Month    | % Chg<br>YOY | Month          | % Chg<br>YOY | Month    | % Chg<br>YOY |
| Occupancy Rate            | 57.8%    | -14%         | 55.4%          | -13%         | 57.7%    | -5%          |
| Average Daily Rate        | \$104.79 | -5%          | \$114.29       | -2%          | \$152.58 | 8%           |
| Rev. Per Available Room   | \$60.62  | -18%         | \$63.31        | -14%         | \$88.05  | 2%           |

| YEAR-TO-DATE                          | Med      | Medford Jackson |           | County       | Ore      | Oregon       |  |
|---------------------------------------|----------|-----------------|-----------|--------------|----------|--------------|--|
| July-March  (Hotels + Intermediaries) | YTD      | % Chg<br>YOY    | YTD       | % Chg<br>YOY | YTD      | % Chg<br>YOY |  |
| Occupancy Rate                        | 62.7%    | -14%            | 61.0%     | -12%         | 59.9%    | -1%          |  |
| Average Daily Rate                    | \$116.00 | -1%             | \$127.94  | 2%           | \$167.71 | 10%          |  |
| Rev. Per Available Room               | \$72.73  | -15%            | \$78.00   | -10%         | \$100.40 | 9%           |  |
| Room Demand                           | 474,079  | -7%             | 802,031   | -6%          | 14.4 M   | 3%           |  |
| Room Supply                           | 756,082  | 9%              | 1,315,618 | 7%           | 24.0 M   | 4%           |  |
| Room Revenue                          | \$55.0 M | -8%             | \$102.6 M | -4%          | \$2.4 B  | 13%          |  |

Sources: STR & AirDNA

### Transient Lodging Tax: Actual vs. Prediction

2022 - 2023

|       | Actual |             | Prediction |              | Difference |             | Collected from<br>Intermediateries |            | Collected After<br>the Last Day of<br>the Month |           |
|-------|--------|-------------|------------|--------------|------------|-------------|------------------------------------|------------|---|-----------|
| JUL   | \$     | 164,911.10  | \$         | 172,446.62   | \$         | (7,535.52)  | \$                                 | 31,890.89  | \$  | -         |
| AUG   | \$     | 198,725.77  | \$         | 154,003.41   | \$         | 44,722.36   | \$                                 | 33,393.34  | \$  | 17,672.56 |
| SEP   | \$     | 177,384.56  | \$         | 137,368.67   | \$         | 40,015.89   | \$                                 | 28,015.19  | \$  | -         |
| ост   | \$     | 146,234.93  | \$         | 142,805.62   | \$         | 3,429.31    | \$                                 | 24,009.08  | \$  | 200.00    |
| NOV   | \$     | 137,722.70  | \$         | 115,558.80   | \$         | 22,163.90   | \$                                 | 21,674.12  | \$  | 3,542.00  |
| DEC   | \$     | 105,447.26  | \$         | 96,297.73    | \$         | 9,149.53    | \$                                 | 18,426.26  | \$  | -         |
| JAN   | \$     | 101,023.42  | \$         | 87,384.70    | \$         | 13,638.72   | \$                                 | 17,268.96  | \$  | -         |
| FEB   | \$     | 90,354.40   | \$         | 88,005.11    | \$         | 2,349.29    | \$                                 | 13,170.35  | \$  | -         |
| MAR   | \$     | 96,559.04   | \$         | 112,317.44   | \$         | (15,758.40) | \$                                 | 19,701.47  | \$  | -         |
| APR   | \$     | 91,172.68   | \$         | 122,266.77   | \$         | (31,094.09) | \$                                 | 20,961.48  | \$  | -         |
| MAY   |        |             |            |              |            |             |                                    |            |   |           |
| JUN   |        |             |            |              |            |             |                                    |            |   |           |
| TOTAL | \$1    | ,309,535.86 | \$         | 1,228,454.87 | \$         | 81,080.99   | \$                                 | 228,511.14 |   |           |

### Year-Over-Year Comparison

2022 - 2023

| TLT Based<br>on Occ. in | TLT Received<br>by City in | TLT Received<br>by TM in | TLT<br>2021 - 2022 | TLT<br>2022 - 2023 | Difference     | Lodging<br>Occ.%<br>2021 - 2022 | Lodging<br>Occ.%<br>2022 - 2023 | Lodging ADR<br>2021 - 2022 |      | Lodging ADR<br>2022 - 2023 |        |
|-------------------------|----------------------------|--------------------------|--------------------|--------------------|----------------|---------------------------------|---------------------------------|----------------------------|------|----------------------------|--------|
| JUN                     | JUL                        | AUG                      | \$ 173,126.72      | \$ 164,911.10      | \$ (8,215.62)  | 90.7%                           | 84.3%                           | \$ 12                      | 5.58 | \$                         | 132.84 |
| JUL                     | AUG                        | SEP                      | \$ 211,736.62      | \$ 198,725.77      | \$ (13,010.85) | 90.0%                           | 78.8%                           | \$ 14                      | 1.38 | \$                         | 139.54 |
| AUG                     | SEP                        | ост                      | \$ 165,459.25      | \$ 177,384.56      | \$ 11,925.31   | 80.8%                           | 78.0%                           | \$ 13                      | 3.99 | \$                         | 132.12 |
| SEP                     | OCT                        | NOV                      | \$ 141,444.65      | \$ 146,234.93      | \$ 4,790.28    | 80.9%                           | 73.4%                           | \$ 12                      | 0.01 | \$                         | 123.57 |
| ОСТ                     | NOV                        | DEC                      | \$ 140,586.50      | \$ 137,722.70      | \$ (2,863.80)  | 80.1%                           | 65.6%                           | \$ 11                      | 5.99 | \$                         | 116.47 |
| NOV                     | DEC                        | JAN                      | \$ 115,725.84      | \$ 105,447.26      | \$ (10,278.58) | 71.9%                           | 58.9%                           | \$ 11                      | 0.65 | \$                         | 104.98 |
| DEC                     | JAN                        | FEB                      | \$ 106,815.82      | \$ 101,023.42      | \$ (5,792.40)  | 65.8%                           | 53.7%                           | \$ 10                      | 2.71 | \$                         | 99.43  |
| JAN                     | FEB                        | MAR                      | \$ 89,809.26       | \$ 90,354.40       | \$ 545.14      | 56.7%                           | 47.4%                           | \$ 10                      | 1.40 | \$                         | 100.57 |
| FEB                     | MAR                        | APR                      | \$ 100,363.22      | \$ 96,559.04       | \$ (3,804.18)  | 62.8%                           | 51.6%                           | \$ 10                      | 6.65 | \$                         | 102.59 |
| MAR                     | APR                        | MAY                      | \$ 120,647.71      | \$ 91,172.73       | \$ (29,474.98) | 70.3%                           | 58.7%                           | \$ 11                      | 0.15 | \$                         | 104.79 |
| APR                     | MAY                        | JUN                      | \$ 124,525.50      |                    |                | 71.8%                           |                                 | \$ 10                      | 8.39 |                            |        |
| MAY                     | JUN                        | JUL                      | \$ 144,892.87      |                    |                | 74.0%                           |                                 | \$ 11                      | 3.07 |                            |        |
|                         |                            | YTD                      | \$1,365,715.59     | \$1,309,535.91     | -\$56,179.68   |                                 |                                 |                            |      |                            |        |

\*NOTE: Lodging includes hotels and intermediaries (AirBnb, VRBO)

## Visitor Information Through April 2023

### Rogue Valley Airport Welcome Center Data

2022 - 2023

|                    | Volunteer/<br>Staff Hours | Phone Calls | Visitor<br>Inquiries | Aiport<br>Inquiries | Explore<br>Board | Total<br>Interactions |
|--------------------|---------------------------|-------------|----------------------|---------------------|------------------|-----------------------|
| JUL                | 231                       | 109         | 1,530                | 1,178               | 2,395            | 5,443                 |
| AUG                | 234                       | 104         | 1,304                | 1,100               | 2,765            | 5,507                 |
| SEP                | 236                       | 92          | 1,194                | 992                 | 2,685            | 5,199                 |
| ост                | 193                       | 84          | 1,025                | 868                 | 2,526            | 4,696                 |
| NOV                | 207                       | 76          | 706                  | 726                 | 2,156            | 3,871                 |
| DEC                | 199                       | 62          | 664                  | 764                 | 1,351            | 3,040                 |
| JAN                | 131                       | 49          | 204                  | 371                 | 1,201            | 1,956                 |
| FEB                | 109                       | 25          | 167                  | 376                 | 1,134            | 1,811                 |
| MAR                | 152                       | 62          | 244                  | 362                 | 1,234<br>1,345   | 2,054                 |
| APR                | 132                       | 45          | 248                  | 359                 |                  | 2,129                 |
| MAY                |                           |             |                      |                     |                  |                       |
| JUN                |                           |             |                      |                     |                  |                       |
| TOTAL              | 1,822                     | 708         | 7,286                | 7,096               | 18,792           | 35,704                |
| TOTAL YTD<br>21-22 | 1,107                     | 317         | 3,106                | 2,911               | 12,660           | 18,994                |
| % Chg              | 65%                       | 123%        | 135%                 | 144%                | 48%              | 88%                   |

### **Event Promotion / Community Partnership Fund Tracker Through April 2023**

Pear Blossom Festival

The Rogue Music Festival

19 Concerts at the Rocks (series)

21 Medford Rogues Know Your Role Country Night

TOTAL

April 8, 2023

June 16, 2023

June-Sep

June 3, 2023

|    |   | TRAVEL MEI          | OFORD COMMUNI<br>APPLICATION   |          |                       | FUND 2022 - 2023  |  |  |
|----|---|---------------------|--------------------------------|----------|-----------------------|---|--|--|
| #  | Name of Event                                   | Date of Event       | Date of Event Amount Requested |          | Status                | Notes   |  |  |
| 1  | Sasquatch Open Pro AM                           | July 29-31          | \$1,500                        | \$1,000  | Paid                  | 200 lip balm provided for bags  |  |  |
| 2  | Southern Oregon Classic                         | June 1, 2023        | \$6,000                        | \$6,000  | Paid                  | Paid \$5,000 in 2021-2022   |  |  |
| 3  | Rockafest 2022                                  | August 20, 2022     | \$10,000                       | \$1,500  | Paid                  | \$1,000 toward radio campaign   |  |  |
| 4  | Oregon Wine Experience                          | August 17-21        | \$5,000                        | \$5,000  | Paid                  |   |  |  |
| 5  | SOHS - Christmas at Hanley                      | Dec. 15-18, 2022    | \$1,500                        | \$1,500  | Paid                  | 9000 bulbs to decorate the trees and grounds. All of the funds went toward the lighting order (which totals more than \$25,000).  |  |  |
| 6  | Tee it Up for Timbers Golf Tournament           | Oct. 14, 2022       | \$5,000                        | \$500    | Paid                  | Hole Sponsor  |  |  |
| 7  | USA Softball Fall Classic                       | Oct. 7-9, 2022      | \$5,000                        | \$0      | Paid                  | Taken out of 826 budget line item   |  |  |
| 8  | Heart of the Rogue Festival                     | Oct. 14-15, 2022    | Not Specified                  | \$38,075 | Paid                  | Ongoing expenses  |  |  |
| 9  | Rogue Valley Farm Tour                          | July 16, 2022       | \$2,000                        | \$1,000  | Paid                  | \$1,000 cover the costs of printed brochures & paid advertisements. Marketing efforts include social media ads, local email blasts, digital media ads, and a banner over Central Ave in Medford.  |  |  |
| 10 | Rogue Valley Hockey Association                 | Jan 13th-16th, 2023 | \$1,500                        | \$1,500  | Paid                  | \$1,500 is towards buying ice time and swag gifts.  |  |  |
| 11 | ACO Oregon Majors Cornhole Tournament           | Feb 2,3 & 4, 2023   | \$5,000                        | \$5,000  | Paid                  | SOSC will kick off the ACO Majors Cornhle Tournament on February 2nd at Wild river Brewing and Pizza Co. which is one of our sponsors for the tournament. The ACO tournament will follow in a two-day corn hole tournament on February 3rd & 4th, located at the Medford Armory. The ACO tournament is an annual event, the first year of a three-year contract, and will be hosted at the new Rogue X for the following two years to come. \$5,000 will be distributed towards event promotion, signage, and venue rental. The first year will require the most funding due to the push in promoting out-of-town attendees for this year and the subsequent years. |  |  |
| 12 | Downtown Medford Association/ Bikes N Brews     | October 14, 2023    | \$1,500                        | \$0      | Paid in 2021-<br>2022 | Fundraiser Bike ride for DMO. Bikes N Brews will be part of the 2023 HOTR. Proceeds will<br>help continue the downtown community of Medford. Marketing Plan: 2,500 rack cards, 500<br>full colors posters-distributed to the area & out-of-town bike shops, and hotels. Visitor<br>center. Social media ads, radio & television   |  |  |
| 13 | Southern Oregon Motorsports (series)            | Mar-Oct, 2023       | \$5,000                        | \$5,000  | Paid                  | Local TV, Radio, and regional advertising for our out-of-state drivers and fans   |  |  |
| 14 | Brews, Bluegrass, and BBQ                       | June 3, 2023        | \$1,500                        | \$1,500  | Paid                  | •BVFSN Monthly Newsletter starting with a save the date in March •BVFSN and Rogue Flavor Guide social media accounts (Facebook and Instagram) •Eeature on homepage of RVFSN website •Press Release in May •Eull page ad in RFG - releases in March •Personal outreach by RVFSN staff/council/steering committee •Print flyers posted around Medford, Ashland and Grants Pass — •Print/digital ads sponsored by MFC as outlined in Jeff Jones marketing package  |  |  |
| 15 | Alba Sister City Association                    | March 31, 2023      | \$1,500                        | \$1,500  | Paid                  | These funds would be used to pay for the export and tax costs to ship our wines, Harry and David Chocolates, Medford area brochures, and items for the booth. The event is in Alba, Italy, promoting Medford and future visitation.   |  |  |
| 16 | Rogue Valley Growers & Crafters Market          | Mar-Nov, 2023       | \$2,000                        | \$2,000  | Paid                  | The farmers' markets have been operating for 36 seasons now. Marketing them by word<br>of mouth, social media, print ads, flyers, etc. Requesting funding with needed market<br>supplies to be operational. This includes two pop-up canopy tents, two tablecloths, and<br>an electrical spider box.  |  |  |
| 17 | SOPA Medford Summer Classic PickelballTornmanet | June 2-4, 2023      | \$2,000                        | \$1,000  | Paid                  | Maintain the courts and equipment, provide clinics, ladder play, and league play for the community of all ages. Put on social events for National Pickleball Day and social play at different locations within the Borgue Valley Provide crants for individuals in peed who   |  |  |

\$10,000

\$5,000

\$1,000

\$3,500

\$6,000

\$5,000

\$1,000

\$87,575

Paid

would like to play. Marketing Plan

Links to Sponsors

advertising

Facebook Events in Area

Pay for the Fogline Band

Newspaper ads for all events-start date Jan-April Facebook Posts-Weekly on all events Website Presence for all events TV Commercials-run Mar-April for all events KTVL, FOX26, KDRV, KOBI, The Dove Sneak Preview-run Mar & April for all events

different locations within the Rogue Valley. Provide grants for individuals in need who

PostersiFipers for all events in various Sponsor and Event Outlets What to Do in Southern Oregon-Posting weekly for all events/Facebook & Instagram

These funds will be used to pay expenses that are currently totaling over 3.5 million to hold the event. Travel Medford will be the logo sponsor for the 12000 GA Wristbands that we will be printing. Sponsorship is \$6k cash, plus up to \$20k in-kind for marketing and

Poster/Calendar-posted in businesses in Rogue Valley Lamar Outdoor Boards-Event Info rolls daily, every hour March to April

Helping pay for advertising and additional seating for more attendees